Richmond Aquarium's staff of service technicians, aquarists, and marine biology consultants is dedicated to the highest standards of aquarium and service excellence.

We develop, install and maintain some of the most sophisticated and elegant corporate and residential aquariums in Virginia, Maryland, and North Carolina.

Reliability and experience are an absolute must, especially for our corporate clients. We are available 24/7, and have 11 years of experience to deal with any accommodation, occasion, emergency or service need that may arise.

The goal of the Richmond Aquarium Service Team is to handle all maintenance issues with the greatest care, so that you can simply enjoy your aquarium.

Service and Maintenance Includes:

- Assess health of system
- Check air pump, air lines, and adjust air flow control valves.
- Check and adjust pH.
- Check Filters
- Check heater / chiller function.
- Check light timer.
- Check lights.
- Check salinity.
- Check temperature.
- Clean & maintain décor
- Clean all filter & pumps
- Clean glass & bulbs
- Clean glass inside aquarium.
- Clean gravel
- Clean outside glass.
- Change 30% of Water
- Change filter pads.(if required)
- Empty and clean protein skimmer.
- Fill automatic feeder or food can.
- Perform all other water tests as necessary.
- Perform final check for leaks and overall operation.
- Redecorate with new aquascape.(as needed)

- Refill aquarium with R.O. water.
- Fresh or premixed salt water as needed.
- Remove decorative plants, rocks, and ornaments. (as needed)
- Replace exhausted chemical. (I.e. Carbon, etc.)
- Replace new livestock
- Replenish Dry Goods
- Rinse out sponges.
- Visual inspection of livestock, plant life, etc.
- Visual mechanical inspection- plumbing, leak check, heater, air pump, main pump, electrical, etc.
- Water change- Vacuum substrate.
- Wipe down cabinet.
- Add new fish, plants, and corals. (as authorized)
- Add trace elements (as authorized)
- Restart aquarium.
- Record all notes for next service call. (as required)
- Record notes of this service call and test results.